

Tandem Club Terms & Conditions

Website usage terms and conditions

Welcome to our website. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern the Tandem Club's relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use our website.

The term 'the Club' or 'us' or 'we' refers to the Tandem Club. The term 'you' refers to the user or viewer of our website.

The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- All trademarks reproduced in this website, which are not the property of, or licensed to the operator, are acknowledged on the website.
- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland and Wales.

Payments to the Tandem Club

Payment is required for Club membership, to attend Club events and to advertise items over £100 'for sale' through the Club. Details of the charges that apply are shown on the relevant application form or area of the Club website.

Please read these terms of use carefully before you make any payment to the Tandem Club. By making a payment, you indicate that you accept these terms of use and that you agree to abide by them. We reserve the right to change these terms and conditions at any time. If we do make changes this will be clearly stated on our website.

Payment methods

The Club accepts payment by:

- Credit/debit card payments via Nochex
- BACS internet transfer or Standing Order direct into one of the Club's GBP bank accounts
- BACS internet transfer direct into one of the Club's Euro bank accounts
- Cheque - accepted in any currency, however there is a 6 GBP (equivalent of) charge for any cheques not written in GBP or Euros.

Further details of these payment methods are given when you apply to join the Club or to participate in a Club event.

Payments by credit or debit card

The Club can accept credit and debit card payments in GBP (UK Pounds) through NOCHEX, an independent processor of secure online card payments. If you choose to pay in this way, you will automatically be transferred to the secure server of our transaction processing partner, NOCHEX. Credit card numbers are encrypted using 128 bit encryption and are not held in clear text on any web site.

This allows a credit or debit card, issued by a UK bank or building society, to be used to make your payment, provided you can supply a valid email address - you are not charged for using this facility and it makes it very much easier for us.

Payment confirmation

You will receive an email confirmation of your application. The booking of any event or the placing of an item For Sale is not confirmed until payment has been received in full and cleared. For events, this should be before the closing date for bookings. Dishonoured cheques will result in the cancellation of your booking.

Cancellations and refunds

Membership - membership of the Club can be for one year or for five years. No refunds are given.

Events - The rally fee will not be refunded after the closing date. Refund of other components will depend on what the Club can recover from the campsite and/or other suppliers. Members may wish to consider taking out Holiday Insurance to cover losses the Club cannot refund.

For Sale – no refunds are given

Privacy

The Club Privacy Notice can be accessed on our website:

<https://tandem-club.org.uk/files/information/DataProtection/index.html>

Disclaimer

If you participate in any ride or event organised by the Tandem Club you do so entirely at your own risk. The Club, its officers and ride organisers accept no responsibility for loss, damage to property, accident, injury or death, that may occur, however caused, whether by negligence, deliberate act or otherwise.

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Any queries to: secretary@tandem-club.org.uk